Submission

Applicant Name: Uruguay Team
Normalized Scores 95.0

JUDGING CRITERION # 1: **CREDIBILITY OF PARTNERSHIPS** (0-5)

Did the applicant provide sufficient evidence of partnering with other non-government organizations in either nominating, validating and/or jointly implementing the initiative?

0 - 1	1 - 2	2 - 3	3 - 4	4 - 5
Showed no consultation in nominating an initiative; may have been jointly implemented but shows very weak validation of claims	*Some effort in consulting with other partners in nominating an initiative; initiative was not jointly implemented but provided minimal validation of claims*	*Provided sufficient evidence of consulting with other partners to nominate an initiative, was jointly implemented and presented somewhat convincing validation of claims.*	*Demonstrated compelling mechanisms for consulting others in nominating an initiative; was not jointly implemented but shows convincing validation of claims*	*Shows strong evidence of consulting others in nominating an initiative; jointly implemented with a partner agency and strong validation of claims*

4.8 / 5

Judge Name: Justine Dupuys
Score: 4.8
Comment: the initiative is a joint participation and the nomination and selection evidence the partnering with other non-government organization. One of the validation of claims is made by Data Uruguay which is also a partner of the project

5 / 5

Judge Name: Tiago Peixoto
Score: 5.0
Comment: The initiative provides compelling evidence of consultation for nomination as well as shows strong evidence of GOV / CSO partnership with regard to its implementation.

5 / 5

Judge Name: Alvaro Ramirez Alujas
Score: 5.0
Comment: Se trata de una iniciativa incluida como compromiso en el plan de acción OGP de Uruguay. Cuenta con el aval y apoyo de OSC, y su postulación a este premio fue el resultado de un proceso de deliberación del Grupo de Gobierno Abierto que lidera y conduce el proceso en Uruguay.

3.9 / 5

Judge Name: Tania Sanchez
Score: 3.9
Comment: This is a joint application of a jointly implemented initiative.

5 / 5

Judge Name: Florence Thibault
Score: 5.0
Comment: The civil society DATA uruguay and the uruguayen governement (AGESIC and the Ministry of Public Health) have worked together on this initiative : "A tu servicio". As we can see on the website of DATA, several people that work for this organization come from civil society and it seems that everybody can join them. The partnership between DATA Uruguay, the Ministry of Public Health and AGESIC was publicly presented in a joint press conference, as were the results and the tool. For the Open governement Award the selection was limited : three initiative were proposed. We can see the database on http://atuservicio.uy/ with several indicators.

JUDGING CRITERION # 2: **STRENGTH AND INNOVATION IN OPEN GOVERNMENT APPROACHES** (0-5)

Does the initiative make a compelling case of using open government approaches [e.g. increasing access to information, civic participation, public accountability and/or technology for transparency] to improve public service delivery?

0 - 1	1 - 2	2 - 3	3 - 4	4 - 5
Exhibits a centralized, top-down approach to improving public services rather than public-facing approach; Target population largely have a passive role	*Somewhat articulates the importance of using open government approaches but these are sporadic, not well-thought out; Needs of the target population is unclear*	*Makes a convincing case of the need to use open government approaches and addresses a need of the target population for improved public services*	*Establishes strong rationale for using open government approaches which are somewhat innovative; targets a large number of the population and clearly identifies a need*	*Employs innovative open government approaches given the country context; targets an ambitious number of the population and is responding to a real need or demand*

5 / 5

Judge Name: Justine Dupuys
Score: 5.0
Comment: this is a very interesting platform that integrates all the elements of an open government project: access to infomation, citizen participation (the idea was firs implemented by civil society), new technology and open data and finally, indirectly this initiative can encourage an improvement of health services.

5 / 5

Judge Name: Tiago Peixoto
Score: 5.0
Comment: The initiative presents a compelling case in terms of improving service delivery, it presents actionable information to the citizens, providing one of the best examples of how technology can leverage "targeted transparency".

5 / 5

Judge Name: Alvaro Ramirez Alujas
Score: 5.0
Comment: El proyecto se vincula a entregar información oportuna y relevante en el ámbito de la salud (como eje sectorial prefrerente): bases de datos e indicadores de salud pública. Contribuye a mejorar la transparencia por la vía de espacios que promueven el acceso a información pública relevante (datos oficiales, fiables y actualizados de los servicios de salud) y la posibilidad de toma de decisiones informada y responsable por parte de ciudadanos/usuarios del proyecto.

4.5 / 5

Judge Name: Tania Sanchez
Score: 4.5
Comment: Te initiative is about guaranteeing quality information through an electronic platform for informed choices on health services.

5 / 5

Judge Name: Florence Thibault
Score: 5.0
Comment: http://atuservicio.uy/ is the result of the partnership between the Ministry of Public Health and a Civil Society Organization with open data experience. This initiative targets an ambitious number of the population : around 1.5 million people eligible to switch health care providers (in February 2014). It's responding to a real need : drastically increase access to the key performance indicators of 100% of the health care providers in Uruguay in order to counterbalanced the marketing efforts of the health care providers.

JUDGING CRITERION # 3: **EVIDENCE OF RESULTS** (0-5)

Is there any evidence of the initiative achieving the four initiative outcomes listed in the application and/or concrete improvements in public services or access to services?

0 - 1	1 - 2	2 - 3	3 - 4	4 - 5
Shows little evidence of achieving any of the outcomes or of an improvement in public services; target population has barely been reached	*Shows some signs of achieving outcomes but the evidence is unconvincing; change in public service is incremental and has reached some of the target population*	*Demonstrates achieving one or more of the outcomes, but it is unclear whether the quality of the public service or access to the service has improved*	*Uses clear indicators to prove that one or more of the outcomes were achieved; initiative has widened access or improved the quality of a public service for more than half of the target population*	*Achieved two or more of the outcomes to ultimately expand access or improve service quality for a majority of the target population; set new standards for the relationship between government and citizens*

5 / 5

Judge Name: Justine Dupuys
Score: 5.0
Comment: The outcomes are the access to useful information focused on health services, the debate provoked by this new approach and, finally, this initiative created also incentives to improve health services. They also provide information of numbers of visits on the platform contrary to the others initiative i have to evaluate.

4.6 / 5

Judge Name: Tiago Peixoto
Score: 4.6
Comment: The initiative have clear indicators to prove that one of the outcomes (better access to info) was met, there is however less evidence on whether this has improved service delivery or not.

4.8 / 5

Judge Name: Alvaro Ramirez Alujas
Score: 4.8
Comment: Entrega detalles de base sobre resultados e impacto alcanzado, así como también sobre las potencialidades de la herramienta creada y sus alcances para mejorar los servicios de salud en Uruguay. Además, establece un marco de referencia para desarrollar nuevos estándares en acceso a información pública del sector salud que contribuyen a mejorar la transparencia y la mejora de los servicios de cara a los ciudadanos y sus necesidades.

4.4 / 5

Judge Name: Tania Sanchez
Score: 4.4
Comment: Up to now, the initiative is mainly about the quality of data on health services. Evidence on how this information is being consulted is conclusive. It is mentioned that in later phases, they plan to build in ways in which users will be able to shape the public service delivery.

5 / 5

Judge Name: Florence Thibault
Score: 5.0
Comment: The authors explained that ATuServicio.uy increased acces to indicators by 6.800% (from 500 downlados in 2013 to 34,092 sessions in the application from February to April 2015). The initiative was shared by hundreds of citizens on Facebook and Twitter, and dozens articles mentioned it. Furthermore, this project originated a broader debate about the quality of the data collected by the Ministry of Public Health, in which local politicians, press authorities and government participated.

JUDGING CRITERION # 4: **SUSTAINABILITY** (0-5)

Does the applicant make a compelling case that the initiative will be institutionalized or scaled-up over time?

0 - 1	1 - 2	2 - 3	3 - 4	4 - 5
Demonstrates few plans in moving the initiative beyond the pilot stage; does not address any potential threats or challenges to the initiative	*Shows some commitment to institutionalizing the initiative; but presents unrealistic ways of managing challenges faced by the initiative*	*Lists activities to institutionalize the initiative; but only somewhat addresses how challenges will be addressed*	*Outlines a clear path to either institutionalize or scale-up the initiative; makes a good case on how potential challenges will be addressed*	*Presents a durable model that can be institutionalized and/or scaled-up; makes a compelling case for how challenges will be managed*

5 / 5

Judge Name: Justine Dupuys
Score: 5.0
Comment: This initiative can be considered like an institutional project. It was first implemented by NGO and media and then, the platform was created in collaboration with the government. there is three clear steps for the scaling-up of this initiative.

4 / 5

Judge Name: Tiago Peixoto
Score: 4.0
Comment: The initiative lists activities to institutionalize the initiative, but it fails to present convincing evidence on how to resist the pressure of private service providers.

4.8 / 5

Judge Name: Alvaro Ramirez Alujas
Score: 4.8
Comment: Según los antecedentes presentados, la iniciativa no solo es sustentable desde su fase de diseño sino que además cuenta con la complSeicidad y trabajo conjunto entre gobierno (Ministerio de Salud) y OSC (DATA UY). Se trata de un innovador modelo de trabajo que implica la complicidad y esfuerzos del gobierno y sociedad civil (pilar esencial en la lógica de los compromisos OGP) en un tema tan sensible como es la salud pública, y presenta potencialidad para ser proyectado o escalado en otros sectores o ámbitos de política pública (por ejemplo, en el ámbito educativo o en materia de regulación).

4.4 / 5

Judge Name: Tania Sanchez
Score: 4.4
Comment: They claim sustainability has been included since the design of the initiative, however there is practically no discussion of the challenges that might be faced. A strength fos sustainability is the partnerships involved.

4.8 / 5

Judge Name: Florence Thibault
Score: 4.8
Comment: We can see the three stages of the initiative : 1. e-information, 2. quality of the data, 3. e-participation. The first phase is complete. The second phase is developped, which means further development and perfecting of the application and updating the new data. The third phase adds e-participation features, allowing citizens not only to consult and compare indicators, but also submit complaints through the application.

JUDGING CRITERION # 5: **SPECIAL RECOGNITION** (0-5)

Does this open government initiative demonstrate that it successfully improved service delivery access and/or outcomes for a vulnerable population (e.g. poor, elderly, minorities, women), thereby promoting more inclusive development? *Please note that this criterion will not be used in the overall score.

0 - 1	1 - 2	2 - 3	3 - 4	4 - 5
Select this range for No	*Do Not Select*	*Do Not Select*	*Do Not Select*	*Select this range for Yes*

5 / 5

Judge Name: Justine Dupuys
Score: 5.0
Comment: this application try to reach vulnerable population providing valuable information on health services.

0 / 5

Judge Name: Tiago Peixoto
Score: 0.0
Comment: There is some evidence that people who did not have access to information now have, however it is unclear whether this has been used by the most vulnerable or those who needs it the most (e.g. remote locations).

5 / 5

Judge Name: Alvaro Ramirez Alujas
Score: 5.0
Comment: La iniciativa es una potente herramienta de información y acceso en un tema relevante: la salud pública. Facilta el acceso y potencia el control social y la rendición de cuentas, empoderando a la ciudadanía y generando nuevas vias para el trabajo colaborativo entre el gobierno y la sociedad civil extrapolable/escalable a otros sectores de política pública.

5 / 5

Judge Name: Tania Sanchez
Score: 0.0
Comment: The initiative is not targeted for a vulnerable population, but it is argued that it will benefit more remote communities.

0 / 5

Judge Name: Florence Thibault
Score: 0.0
Comment: The initiative concerns all the population. There is no focus on a vulnerable population.